



KW PROPERTY MANAGEMENT & CONSULTING

Hurricane Season: Be Prepared

5/19/2020

DEAR RESIDENT:

Hurricane season is upon us once again and will last through November 30. Florida can be threatened at any time during this season. The information contained in this letter will help you prepare for a hurricane or other severe weather emergency and understand how your Association will prepare your community. This letter has been written to help you take precautions to protect your family and property. Please take a moment to read this very important information.

The Board of Directors of VillageWalk of Bonita Springs HOA along with KW Property Management, LLC (KWPMC) would like to ensure that all unit owners receive as much information as possible to aid in the preparation for any upcoming storm. A tropical storm or hurricane can develop within hours and severely threaten the area. During these months, special precautions need to be taken by everyone in the community. Stay tuned to local weather updates during the season. Several weather services offer email and text notifications for severe weather such as weather.com. The following terms are used by weather forecasters:

HURRICANE WATCH - A hurricane may strike our area within 48 hours.

HURRICANE WARNING - A hurricane may strike within 36 hours.

Management will e-blast periodic updates to all owners and let you know of current conditions or when services have been restored. **Please make sure that management has an updated email address for you.**

All residents are encouraged to develop a personal disaster preparedness plan before an emergency strikes. The following websites can aid you in further preparations:

<http://www.nhc.noaa.gov>

<http://www.fema.gov>

<http://www.floridadisaster.org>



KW PROPERTY MANAGEMENT & CONSULTING

The VillageWalk CERT team will be monitoring the progress of pending storms and preparing for an appropriate response. They will be in communication with the HOA office and working with us to assist in mitigating issues that may arise after a storm passes. More information about the CERT program can be found at:

<http://villagewalkbonita.com/index.php/hurricane-preparedness-cert>

Please be advised that at the time a Hurricane Watch is issued, KWPMC and its personnel will begin to secure the building and common areas. Before sustained winds reach dangerous levels and the hurricane becomes an imminent threat, essential personnel will shut down the property's equipment such as HVAC and other apparatus. This will assure your systems will be operational after weather conditions return to normal and power has been restored.

PLAN AHEAD

CLEAR BALCONIES AND/OR LANAIS

Implement as many precautions as practical in advance, such as removing all furniture from your lanais and/or balconies, removing and securing all outside items that might become projectiles during the storm, closing hurricane shutters and placing towels on windowsills and the base of all exterior doors.

If you are leaving town for any length of time during hurricane season, please remove all balcony and/or lanai furniture, plants and loose objects, and assign a nearby relative or friend to close your shutters. In the event of a storm, do not rely on the Association's staff to make preparations for you; their time will be dedicated to securing the community's mechanical operations and common areas.

EMERGENCY SUPPLY KIT

Residents are urged to develop a disaster preparedness plan before emergency strikes. As part of your plan have an emergency supply kit ready. Be sure to have flashlight, battery operated radio, water and food supplies. A full list is available at:

<https://www.floridadisaster.org/planprepare/>

INSURANCE

Review your insurance policies to ensure you are fully covered. Inventory and take pictures of your home and valuables and store photos and documents in waterproof container.



KW PROPERTY MANAGEMENT & CONSULTING

PLAN YOUR EVACUATION

Have a transportation plan and a pre-planned place to stay during an evacuation. Remember that pets are not allowed in most evacuation shelters. Call in advance so you can make plans for you and your pets. As you exit, please sign the security log giving a phone number and address where you may be reached after the storm. Only essential personnel may be allowed back in the community for several days after the storm.

When an evacuation order is issued, EVERYONE must evacuate the community. An evacuation area is no place to be during a hurricane. Even employees and emergency responders are expected to evacuate.

There may be no emergency services during a storm, and authorities will not be available to help you. Essential towncenter and building operations, such as air conditioning, water service, etc. may be suspended. The towncenter could become inundated by a storm surge.

Also keep in mind that if you do not evacuate, you can expect that there will be no building or Association services once the staff evacuates, and possibly for several days after the storm.

At the time a call for evacuation has been issued, the Association employees will conclude the procedures to prepare the community's common areas for the storm and will then be required to leave the property. Once an evacuation order is given, you should be packed up and prepared to leave. Government officials advise elderly and handicapped residents not to wait for the official evacuation order; please leave early.

After the hurricane has passed, all essential personnel will return to the property as soon as physically possible. Please be safe and plan ahead!

PLAN TO STAY AWAY

Once evacuated you should plan on having to stay away for up to one week or more. Except for essential emergency personnel, government officials may block the return of all persons from coming back to the area for several days.

LET US DO OUR JOBS

While we know it may be tempting to try and call the property to see how we fared during the storm, please do not do so. Management, Maintenance and the Board will be extremely busy getting things back to normal. Management will e-blast periodic updates to all owners to let you



know of current conditions and when services have been fully restored. Please make sure that management has your most current email address.

Even if Government officials open the area for residents to return, keep in mind that the property may not be ready for you to return, depending on the level of damage incurred, if any. Please stay where you are until you hear from us via email or postings on the community website that it is 100% safe to return.

Updates and news will also be posted on the property's website at <http://villagewalkbonita.com/> or depending on various factors after the writing of this letter, the brand new website once launched: <https://websites.kw-ic.com/villagewalk>

On behalf of your Management team and Board of Directors,

Thank you for your cooperation and we hope you have an enjoyable and safe summer!

John Rowland, LCAM

General Manager